

CONSUMER ALERT



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Consumer Protection Unit
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CONSUMERS WARNED OF DANGERS FROM ODORLESS PROPANE

The Attorney General's office warns consumers that some propane shipped to Delaware may be missing sufficient amounts of a chemical that causes the odorless gas to have a smell. Although the potential lack of an odorant does not make propane unsafe, it makes it more difficult to detect a leak, or to realize that the gas is being emitted near an ignition source.

The Attorney General's Consumer Protection Unit recommends taking the following precautions:

- Contact your propane retailer or distributor to see if your delivery is part of the affected propane.
- Do not smoke or maintain open flames near propane tanks or indoors.
- Do not attempt to check the propane at your home or business yourself. Instead, talk with your propane distributor or retailer.
- If you have a gas grill, make sure the propane connections to your grill are firmly secured.

Consumers who learn that their propane is part of a non-odorized shipment should file a Complaint with the Consumer Protection Unit by calling 1-800-220-5424 or visiting www.attorneygeneral.delaware.gov/consumers.

BP Products North America, Inc. (BPNAI) purchases propane produced at a Morris, IL facility of gas distributor Aux-Sable Liquid Products, which it sells to two customers. On August 31, BPNAI learned from one of these customers that propane produced at this facility may have been missing enough of the odorizing agent. On September 9, BPNAI sent a letter to officials in 12 states, including Delaware, notifying them that propane from this facility could have been shipped to their states. BPNAI has advised the Attorney General's office that odorized propane shipments have been suspended from this facility pending a review of its odorization policies, procedures, and equipment.